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## Terms & Conditions

### Venue Rules

All hotels are for personal connections only. Business inquiries are not accepted.

### Accommodation Guarantee

When reserving, a non-refundable 50% deposit is required with the remaining 50% due three days prior to arrival.

### Length Of Stay

The minimum duration of stay allowed is 4 nights, while the maximum duration allowed is 14 nights.

### Pets

We apologize, but pets are not allowed anywhere on the premises. Please refrain from bringing your pets with you. Thank you for your understanding.

### Arrival - Departure Details

Upon arrival, guests should inform the venue of their expected arrival time, so the transfer department can provide necessary transportation details. Check-in and check-out times are flexible and at the discretion of the guests.

### Day Use Reservations

We believe that the best way for us to provide the highest level of service to our valued customers is by focusing on overnight reservations. As such, we regret to inform you that we are unable to accept day-use reservations. We appreciate your understanding and hope that you will consider booking an overnight stay with us.

### Meals

Guests may choose to have their meals served at their preferred time. There are no restrictions on the time at which the meals can be served.

### Housekeeping

Reception must be informed three hours prior to villa cleaning. The villa must be vacant for a minimum of two hours to allow for cleaning, sanitizing, and restoration to its original state.

### Catamaran-Yacht

Vessels sail twice weekly; daytime and sunset hours. Book 2 days ahead for availability - max. 12 couples.

### Vehicle Use

A car is included in every booking for the entire duration of the stay.